

### Overview- HM Jackson High School

You can use Family Connection to access online resources, communicate with your school, and use the many planning tools available from Naviance.

### Getting Started

To access Family Connection, you must have the following:

- A computer that is connected to the Internet
- Your username and password, provided by your school

### Logging in to Family Connection

Follow the steps below to log in to Family Connection:

<http://connection.naviance.com/henrymjhs>

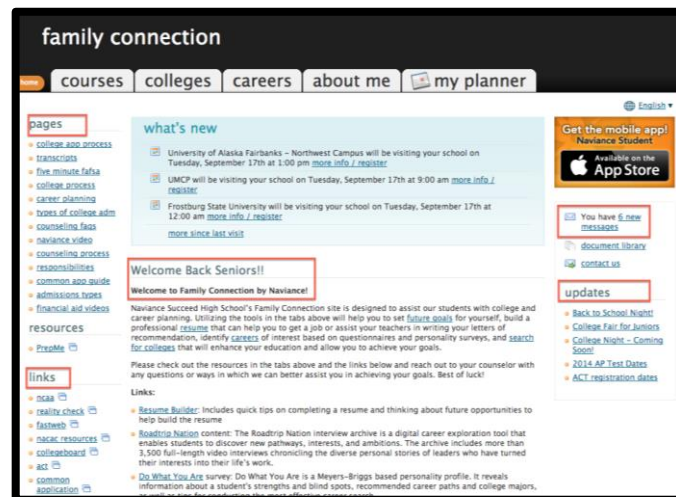
1. Enter the username- (**student ID number**) provided by your school in the **Username** field.
2. Enter the password provided by your school in the **Password** code is (**xxxx-last four digits of student ID and XX Birthday day**) field. Example :999321
3. Check the box next to Remember Me if you want to bypass entering this information on return visits. (Not recommended for shared or public computers.)
4. Click the **Log In** button.

### Forget your password?

If you forget your password, you must contact a school staff member to have a new password created for you.

### Communicating with School Staff

There are several ways you and your school can communicate using Family Connection.



### Review the welcome message, pages, links and updates:

1. The welcome message is located on the **Home** page.
2. Your school posts pages, links and updates to the **Home** page.

### Send an e-mail message:

1. Click **Contact Us** on the right column on the **Home** page.
2. Your e-mail address and your school contact are pre-populated.
3. Enter a subject for your message.
4. Enter your message.
5. Click the **Send Message** button.

### Read and reply to e-mail messages:

1. Click the **New Messages** link on the right column of the **Home** page.
2. Your inbox appears.
3. Click a message subject to open the e-mail.
4. To reply to the e-mail, click the **Reply to Message** link, enter your message text and click the **Send Reply** button.